<u>Testimonial</u> – Quik-Therm CIS Installation

Date: 15 Jan 2014

To whom it may concern,

To begin our complete basement renovation project, numerous quotes were obtained for several insulation options such as traditional framing/fiberglass batts, spray foam, and rigid board. The Quik-Therm CIS was included based on the website information, and the advertised R-value advantage of the product over traditional choices.

Ryan Cullen, Quik-Therm Sales and Marketing Associate, provided an informative and professional presentation, bringing product samples that demonstrated the system components and how they would be installed. He also provided copies of several studies endorsing the advertised R-value, and confirming that the product met required building codes. A timely quote was received that clearly detailed the complete costs of all the required components, and after order placement, expected delivery dates were met. Ryan adjusted delivery timings to meet our busy work schedule restrictions. Installation was a day longer than expected, with Ryan installing the product himself over a three-day period. However, there was minimal noise disruption during installation, and all trash/waste was removed from the basement upon completion. Residual odor was minimal-to-none, and the finished installation was exactly as quoted. Installed in late Oct/early Nov, an improvement in basement temperature was noticed immediately, even with only the outside walls insulated. Overall, we were very pleased with the product, and the customer service Ryan provided.

We would highly recommend Quik-Therm CIS as a cost-effective insulation solution for those projects that require a timely installation of a convenient, all-in-one quality product.

Kortney & Brandi Nicholausian.